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UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA

TWITTER, INC., a Delaware corporation,

Plaintiff,

v.

SKOOTLE CORP., a Tennessee corporation;
JL4 WEB SOLUTIONS, a Philippines
corporation; JUSTIN CLARK, an individual,
d/b/a TWEETBUDDY.COM; JAMES
KESTER, an individual; JAYSON
YANUARIA, an individual; JAMES
LUCERO, an individual; and GARLAND E.
HARRIS, an individual,

Defendants.

CASE NO. CV 12-1721

**SKOOTLE CORPORATION'S ANSWER
TO COMPLAINT**

Filing Date: April 5, 2012

Trial Date: None Set

SIGNATURE BY FACSIMILE

1 Defendant Skootle Corporation (“Skootle”) hereby submits this Answer to the complaint of
2 Twitter, Inc. (“Twitter”) for Breach of Contract; Tortious Interference with Contract; Fraud; and
3 Unfair or Deceptive Business Practices:

4 **PRELIMINARY STATEMENT**

5 Skootle sells the product referred to in the complaint as “TweetAdder.” Twitter claims to
6 have filed this action to fight “spam.” While some individuals, companies or products may abuse
7 Twitter in order to send spam, TweetAdder does not. TweetAdder is a product far different from the
8 products referred to in the complaint as TweetAttacks and TweetBuddy. TweetAdder is a lawful,
9 legitimate program that helps businesses and individuals manage their Twitter accounts more
10 efficiently and more effectively.

11 Traditionally, “spam” refers to the use of electronic messaging systems to send unsolicited
12 bulk commercial messages indiscriminately. TweetAdder is not intended to send spam, and in fact, it
13 is impossible to send spam using TweetAdder. To the contrary, in order for any Twitter user to
14 receive a tweet or direct message that originated from TweetAdder, the Twitter user must have either
15 (a) made the decision to follow a TweetAdder user’s twitter profile and therefore elected to read
16 tweets from the user; or (b) posted a tweet @[TweetAdder user].

17 TweetAdder is a standalone desktop application. By automating certain repetitive and
18 mundane tasks, TweetAdder users are able to find Twitter users with similar interests to follow and
19 interact with. TweetAdder also allows users to schedule Tweets to be posted throughout the day to
20 provide their followers with news, updates, and other information without the need to manually post
21 each individual update. This feature is readily available, for example, with TweetDeck (a similar
22 program owned by Twitter). For example, a news station or blogger can post an article on its
23 website, and TweetAdder can automatically post an excerpt of the article with a link referencing the
24 article on twitter.com. This is something the user could have done anyway, but TweetAdder saves
25 them the extra time and extra steps. As another example, most celebrities are not able to sit at their
26 computer all day and post tweets and manually follow back 1,000 or more Twitter users throughout
27 the day. They can hire someone to do it for them, or they can automate the task with TweetAdder.

1 This helps them grow their fan base through Twitter and allows their fans to feel they are more
2 connected to them.

3 Customers of TweetAdder include popular television shows and newspapers, radio stations,
4 PR firms, charities, law firms, musicians, celebrities, politicians and political campaigns, city
5 chambers of commerce, banks, and numerous other businesses from small startups to Fortune 500
6 companies. These customers use TweetAdder to save the time and expense of manually locating and
7 following users so they can spend more time engaging with the Twitter users that want to hear what
8 they have to say and stay connected with them. Many tasks that TweetAdder performs can already
9 be performed manually by the end user. TweetAdder simply makes it easier with added search
10 capabilities.

11 Skootle has created TweetAdder in a way that makes it a useful and legitimate tool. Skootle
12 specifically elected to exclude certain features from TweetAdder that would otherwise allow users to
13 abuse Twitter. Without these features, it would be exceedingly difficult to use TweetAdder for
14 illegitimate and malicious purposes. Those excluded features include:

- 15 a. Account creation. TweetAdder clients have no ability to create multiple profiles
16 automatically. They must create their profiles manually with Twitter.
- 17 b. Bulk profile editing. TweetAdder users must create and edit each profile they enter
18 into the program manually.
- 19 c. Mass importing accounts. TweetAdder users must input each twitter profile
20 manually. They cannot upload a list of multiple profiles into the program.
- 21 d. Duplication of account settings. TweetAdder users must open each profile in
22 TweetAdder one by one and manually set each profile setting for that particular
23 profile. They cannot simply copy over settings to their remaining profiles.
- 24 e. Following the same user on multiple accounts. TweetAdder does not permit a user
25 to follower another user from multiple accounts.
- 26 f. @Replies based on user keywords. TweetAdder allows a user to send an “@reply”
27 only on the condition that another Twitter user mentioned them in an @reply, such
28 as a “thank you for mentioning me.” TweetAdder does not allow its users to

1 indiscriminately send @replies to Twitter users who have not already mentioned
2 them.

3 g. Automatic conversion of keywords to hashtags. TweetAdder does not permit users
4 to automatically convert keywords to hashtags.

5 **ANSWER TO TWITTER COMPLAINT**

6 **II. INTRODUCTION**

7 1. Skootle is without knowledge or information sufficient to form a belief as to the truth
8 of the allegations in ¶ 1 and therefore denies them.

9 2. Skootle admits that Twitter brought this action against Skootle. To the extent any
10 further allegations in ¶ 2 relate to Skootle or James Kester, Skootle denies each and every allegation
11 and/or implication of wrongdoing. To the extent the allegations in ¶ 2 relate to other defendants,
12 Skootle is without knowledge or information sufficient to form a belief as to the truth of the
13 allegations and therefore denies them.

14 3. Skootle admits that by this action Twitter brings certain allegations against Skootle
15 and refers to Skootle as a “Spamware Defendant,” but denies this moniker is applicable. To the
16 extent any further allegations in ¶ 3 relate to Skootle or James Kester, Skootle denies each and every
17 allegation and/or implication of wrongdoing. To the extent the allegations in ¶ 3 relate to other
18 defendants, Skootle is without knowledge or information sufficient to form a belief as to the truth of
19 the allegations and therefore denies them.

20 **III. THE PARTIES**

21 4. Skootle is without knowledge or information sufficient to form a belief as to the truth
22 of the allegations in ¶ 4 and therefore denies them.

23 5. Skootle is without knowledge or information sufficient to form a belief as to the truth
24 of the allegations in ¶ 5 and therefore denies them.

25 6. Skootle admits that it is a corporation incorporated in Tennessee, with its principal
26 place of business in the State of Virginia, doing business in the State of California. Skootle admits
27 that James Kester is a resident of the State of Virginia but denies he individually conducts business in
28 California. Skootle admits James Kester is the principal officer of Skootle. Skootle objects to the

1 collective reference to Skootle and James Kester as “TweetAdder” as the two are not one and the
2 same.

3 7. Skootle is without knowledge or information sufficient to form a belief as to the truth
4 of the allegations in ¶ 7 and therefore denies them.

5 8. Skootle is without knowledge or information sufficient to form a belief as to the truth
6 of the allegations in ¶ 8 and therefore denies them.

7 9. Skootle is without knowledge or information sufficient to form a belief as to the truth
8 of the allegations in ¶ 9 and therefore denies them.

9 10. Skootle is without knowledge or information sufficient to form a belief as to the truth
10 of the allegations in ¶ 10 and therefore denies them.

11 **IV. JURISDICTION AND VENUE**

12 11. Skootle does not contest this Court’s jurisdiction.

13 12. Skootle does not contest that venue is proper in this District under 28 U.S.C. § 1391
14 (a)(2). To the extent any further allegations in ¶ 12 relate to Skootle or James Kester, Skootle denies
15 each and every allegation and/or implication of wrongdoing. To the extent the allegations in ¶ 12
16 relate to other defendants, Skootle is without knowledge or information sufficient to form a belief as
17 to the truth of the allegations and therefore denies them.

18 **V. INTRADISTRICT ASSIGNMENT**

19 13. Skootle is without knowledge or information sufficient to form a belief as to the truth
20 of the allegations in ¶ 13 and therefore denies them.

21 **VI. GENERAL ALLEGATIONS**

22 **A. Twitter’s Service**

23 14. Skootle admits Twitter is an online communications platform that lets users share and
24 receive information in real-time through short messages called “tweets,” which have a maximum
25 length of 140 characters. Skootle admits the Twitter service is free of charge. As to the remaining
26 allegations in ¶ 14, Skootle is without sufficient knowledge to form a belief and therefore denies
27 them.

28 15. Skootle admits this is an accurate reflection of how Twitter may be used.

1 16. Skootle admits this is an accurate reflection of how Twitter may be used, with the
2 clarification that a direct message may only be received by a user who is a follower.

3 17. Skootle admits this is an accurate reflection of how Twitter may be used.

4 **B. “Spam” on Twitter**

5 18. Skootle admits that certain uses of Twitter are beneficial for businesses and that, as a
6 result, companies of every size now use Twitter to connect with customers, including driving new
7 businesses, offering discounts and deals, and providing customer service. Skootle is without
8 knowledge or information sufficient to form a belief as to the special efforts taken by Twitter, and
9 therefore denies that allegation.

10 19. Skootle admits that many legitimate companies have grown their businesses through
11 Twitter. Skootle is without knowledge or information sufficient to form a belief as to the truth of the
12 remaining allegations in ¶ 19 and therefore denies them.

13 20. Skootle is without knowledge or information sufficient to form a belief as to the truth
14 of the allegations in ¶ 20 and therefore denies them.

15 21. Skootle is without knowledge or information sufficient to form a belief as to the truth
16 of the allegations in ¶ 21 and therefore denies them.

17 22. Skootle admits that Twitter attempts to limit the number of Tweets and direct
18 messages an account can send per day and the number of users an account can follow. Otherwise,
19 Skootle is without knowledge or information sufficient to form a belief as to the truth of the
20 remaining allegations in ¶ 22 and therefore denies them.

21 23. Skootle is without knowledge or information sufficient to form a belief as to the truth
22 of the allegations in ¶ 23 and therefore denies them. To the extent any further allegations in ¶ 23
23 relate to Skootle or James Kester, Skootle denies each and every allegation and/or implication of
24 wrongdoing. To the extent the allegations in ¶ 23 relate to other defendants, Skootle is without
25 knowledge or information sufficient to form a belief as to the truth of the allegations and therefore
26 denies them.

27 24. To the extent any allegations in ¶ 24 relate to Skootle or James Kester, Skootle denies
28 each and every allegation and/or implication of wrongdoing. To the extent the allegations in ¶ 24

1 relate to other defendants, Skootle is without knowledge or information sufficient to form a belief as
2 to the truth of the allegations and therefore denies them.

3 25. To the extent any allegations in ¶ 25 relate to Skootle or James Kester, Skootle denies
4 each and every allegation and/or implication of wrongdoing. To the extent the allegations in ¶ 25
5 relate to other defendants, Skootle is without knowledge or information sufficient to form a belief as
6 to the truth of the allegations and therefore denies them.

7 **C. Twitter's User Agreement**

8 26. Skootle admits that in order to create a Twitter account, a would-be Twitter user must
9 first agree to be bound by Twitter's user agreement, which comprises the Twitter Terms of Service
10 ("Terms"), the Twitter Rules, and Twitter's Privacy Policy (collectively the "TOS"). Skootle denies
11 that a Twitter account is necessary to access Twitter and use many of Twitter's services. Skootle is
12 without knowledge or information sufficient to form a belief as to the truth of the remaining
13 allegations in ¶ 26 and therefore denies them.

14 27. Skootle denies that by accessing or using Twitter's websites and services a user agrees
15 to be bound by the TOS. Skootle is without knowledge or information sufficient to form a belief as
16 to the truth of the remaining allegations in ¶ 27 and therefore denies them.

17 28. Skootle admits the terms of Twitter's TOS and Twitter Rules speak for themselves.
18 Skootle is without knowledge or information sufficient to form a belief as to the truth of the
19 remaining allegations in ¶ 28 and therefore denies them.

20 29. Skootle admits the terms of Twitter's TOS and Twitter Rules speak for themselves.
21 Skootle is without knowledge or information sufficient to form a belief as to the truth of the
22 remaining allegations in ¶ 29 and therefore denies them.

23 30. Skootle admits the terms of Twitter's TOS and Twitter Rules speak for themselves.
24 Skootle is without knowledge or information sufficient to form a belief as to the truth of the
25 remaining allegations in ¶ 30 and therefore denies them.

26 31. Skootle admits to having opened a Twitter account in 2009 and to agreeing to the TOS
27 in place at that time. To the extent any further allegations in ¶ 31 relate to Skootle or James Kester,
28 all remaining allegations and/or implications of wrongdoing are denied by Skootle. To the extent the

1 allegations in ¶ 31 relate to other defendants, Skootle is without knowledge or information sufficient
2 to form a belief as to the truth of the allegations and therefore denies them.

3 **D. TweetAttacks**

4 32. Skootle admits there exists a product known as TweetAttacks. Otherwise, Skootle is
5 without knowledge or information sufficient to form a belief as to the truth of the remaining
6 allegations in ¶ 32 and therefore denies them.

7 33. Skootle is without knowledge or information sufficient to form a belief as to the truth
8 of the allegations in ¶ 33 and therefore denies them.

9 34. Skootle is without knowledge or information sufficient to form a belief as to the truth
10 of the allegations in ¶ 34 and therefore denies them.

11 35. Skootle is without knowledge or information sufficient to form a belief as to the truth
12 of the allegations in ¶ 35 and therefore denies them.

13 36. Skootle is without knowledge or information sufficient to form a belief as to the truth
14 of the allegations in ¶ 36 and therefore denies them.

15 37. Skootle is without knowledge or information sufficient to form a belief as to the truth
16 of the allegations in ¶ 37 and therefore denies them.

17 38. Skootle is without knowledge or information sufficient to form a belief as to the truth
18 of the allegations in ¶ 38 and therefore denies them.

19 **E. TweetAdder**

20 39. Skootle admits that it is the owner and operator of a website available at
21 www.tweetadder.com. Skootle further admits that it sells and services a product called
22 “TweetAdder.” Skootle further admits that customers may purchase TweetAdder for more than one
23 account. Skootle denies the remaining allegations in ¶ 39.

24 40. To the extent any allegations in ¶ 40 relate to Skootle and James Kester, Skootle
25 denies all allegations and/or implications of wrongdoing . To the extent the allegations in ¶ 40 relate
26 to other parties, Skootle is without knowledge or information sufficient to form a belief as to the truth
27 of the allegations and therefore denies them.

1 41. The allegations in this paragraph assert legal conclusions to which no response is
2 required and on that basis Skootle denies them.

3 42. Skootle admits that the TweetAdder website states that licensees can “get more
4 followers, instantly;” “use our program on an unlimited number of Twitter profiles with TweetAdder
5 Platinum;” and “works your Twitter profile or profiles like a human being.” Skootle denies the
6 remaining allegations in ¶ 41.

7 43. Denied.

8 44. The allegations in this paragraph assert legal conclusions to which no response is
9 required and on that basis Skootle denies them.

10 **F. TweetBuddy**

11 45. Skootle admits there exists a product known as TweetBuddy. Otherwise, Skootle is
12 without knowledge or information sufficient to form a belief as to the truth of the remaining
13 allegations in ¶ 45 and therefore denies them.

14 46. Skootle is without knowledge or information sufficient to form a belief as to the truth
15 of the allegations in ¶ 46 and therefore denies them.

16 47. Skootle is without knowledge or information sufficient to form a belief as to the truth
17 of the allegations in ¶ 47 and therefore denies them.

18 48. Skootle is without knowledge or information sufficient to form a belief as to the truth
19 of the allegations in ¶ 48 and therefore denies them.

20 49. Skootle is without knowledge or information sufficient to form a belief as to the truth
21 of the allegations in ¶ 49 and therefore denies them.

22 50. Skootle is without knowledge or information sufficient to form a belief as to the truth
23 of the allegations in ¶ 50 and therefore denies them.

24 51. Skootle is without knowledge or information sufficient to form a belief as to the truth
25 of the allegations in ¶ 51 and therefore denies them.

26 **G. James Lucero**

27 52. Skootle is without knowledge or information sufficient to form a belief as to the truth
28 of the allegations in ¶ 52 and therefore denies them.

1 53. Skootle is without knowledge or information sufficient to form a belief as to the truth
2 of the allegations in ¶ 53 and therefore denies them.

3 54. Skootle is without knowledge or information sufficient to form a belief as to the truth
4 of the allegations in ¶ 54 and therefore denies them.

5 **H. Garland E. Harris**

6 55. Skootle is without knowledge or information sufficient to form a belief as to the truth
7 of the allegations in ¶ 55 and therefore denies them.

8 56. Skootle is without knowledge or information sufficient to form a belief as to the truth
9 of the allegations in ¶ 56 and therefore denies them.

10 57. Skootle is without knowledge or information sufficient to form a belief as to the truth
11 of the allegations in ¶ 57 and therefore denies them.

12 **FIRST CLAIM FOR RELIEF**

13 **Breach of Contract**
14 **(Against All Defendants)**

15 58. Skootle incorporates by reference each and every response contained in paragraphs 1
16 through 57.

17 59. To the extent any allegations in ¶ 59 relate to Skootle and James Kester, Skootle
18 denies all allegations and/or implications of wrongdoing . To the extent the allegations in ¶ 59 relate
19 to other parties, Skootle is without knowledge or information sufficient to form a belief as to the truth
20 of the allegations and therefore denies them.

21 60. Skootle is without knowledge or information sufficient to form a belief as to the truth
22 of the allegations in ¶ 60 and therefore denies them.

23 61. To the extent any allegations in ¶ 61 relate to Skootle and James Kester, Skootle
24 denies all allegations and/or implications of wrongdoing . To the extent the allegations in ¶ 61 relate
25 to other parties, Skootle is without knowledge or information sufficient to form a belief as to the truth
26 of the allegations and therefore denies them.

27 62. To the extent any allegations in ¶ 62 relate to Skootle and James Kester, Skootle
28 denies all allegations and/or implications of wrongdoing . To the extent the allegations in ¶ 62 relate

1 to other parties, Skootle is without knowledge or information sufficient to form a belief as to the truth
2 of the allegations and therefore denies them.

3 **SECOND CLAIM FOR RELIEF**

4 **Tortious Interference with Contract**
5 **(Against the Spamware Defendants)**

6 63. Skootle incorporates by reference each and every response contained in paragraphs 1
7 through 62.

8 64. Skootle is without knowledge or information sufficient to form a belief as to the truth
9 of the allegations in ¶ 64 and therefore denies them.

10 65. To the extent any allegations in ¶ 65 relate to Skootle and James Kester, Skootle
11 denies all allegations and/or implications of wrongdoing. To the extent the allegations in ¶ 65 relate
12 to other parties, Skootle is without knowledge or information sufficient to form a belief as to the truth
13 of the allegations and therefore denies them.

14 66. Skootle admits it is aware Twitter has a TOS. To the extent any allegations in ¶ 66
15 relate to Skootle and James Kester, Skootle denies all allegations and/or implications of wrongdoing.
16 To the extent the allegations in ¶ 66 relate to other parties, Skootle is without knowledge or
17 information sufficient to form a belief as to the truth of the allegations and therefore denies them.

18 67. To the extent any allegations in ¶ 67 relate to Skootle and James Kester, Skootle
19 denies all allegations and/or implications of wrongdoing. To the extent the allegations in ¶ 67 relate
20 to other parties, Skootle is without knowledge or information sufficient to form a belief as to the truth
21 of the allegations and therefore denies them.

22 68. To the extent any allegations in ¶ 68 relate to Skootle and James Kester, Skootle
23 denies all allegations and/or implications of wrongdoing. To the extent the allegations in ¶ 68 relate
24 to other parties, Skootle is without knowledge or information sufficient to form a belief as to the truth
25 of the allegations and therefore denies them.

26 69. To the extent any allegations in ¶ 69 relate Skootle and James Kester, Skootle denies
27 all allegations and/or implications of wrongdoing. To the extent the allegations in ¶ 69 relate to other
28

1 parties, Skootle is without knowledge or information sufficient to form a belief as to the truth of the
2 allegations and therefore denies them.

3 70. To the extent any allegations in ¶ 70 relate to Skootle and James Kester, Skootle
4 denies all allegations and/or implications of wrongdoing. To the extent the allegations in ¶ 70 relate
5 to other parties, Skootle is without knowledge or information sufficient to form a belief as to the truth
6 of the allegations and therefore denies them.

7 **THIRD CLAIM FOR RELIEF**

8 **Fraud**
9 **(Against the Spamware Defendants)**

10 71. Skootle incorporates by reference each and every response contained in paragraphs 1
11 through 70.

12 72. To the extent any allegations in ¶ 72 relate to Skootle and James Kester, Skootle
13 denies all allegations and/or implications of wrongdoing. To the extent the allegations in ¶ 72 relate
14 to other parties, Skootle is without knowledge or information sufficient to form a belief as to the truth
15 of the allegations and therefore denies them.

16 73. To the extent any allegations in ¶ 73 relate to Skootle and James Kester, Skootle
17 denies all allegations and/or implications of wrongdoing. To the extent the allegations in ¶ 73 relate
18 to other parties, Skootle is without knowledge or information sufficient to form a belief as to the truth
19 of the allegations and therefore denies them.

20 74. To the extent any allegations in ¶ 74 relate to Skootle and James Kester, Skootle
21 denies all allegations and/or implications of wrongdoing. To the extent the allegations in ¶ 74 relate
22 to other parties, Skootle is without knowledge or information sufficient to form a belief as to the truth
23 of the allegations and therefore denies them.

24 75. To the extent any allegations in ¶ 75 relate to Skootle and James Kester, Skootle
25 denies all remaining allegations and/or implications of wrongdoing. To the extent the allegations in ¶
26 75 relate to other parties, Skootle is without knowledge or information sufficient to form a belief as to
27 the truth of the allegations and therefore denies them.

1 **FOURTH CLAIM FOR RELIEF**

2 **Unlawful, Unfair, and Fraudulent Business Practices Under California Business & Professions**
3 **Code § 17200, et seq.**
4 **(Against All Defendants)**

5 76. Skootle incorporates by reference each and every response contained in paragraphs 1
6 through 76.

7 77. To the extent any allegations in ¶ 77 relate to Skootle and James Kester, Skootle
8 denies all allegations and/or implications of wrongdoing. To the extent the allegations in ¶ 77 relate
9 to other parties, Skootle is without knowledge or information sufficient to form a belief as to the truth
10 of the allegations and therefore denies them.

11 78. To the extent any allegations in ¶ 78 relate to Skootle and James Kester, Skootle
12 denies all allegations and/or implications of wrongdoing. To the extent the allegations in ¶ 78 relate
13 to other parties, Skootle is without knowledge or information sufficient to form a belief as to the truth
14 of the allegations and therefore denies them.

15 79. To the extent any allegations in ¶ 79 relate to Skootle and James Kester, Skootle
16 denies all allegations and/or implications of wrongdoing. To the extent the allegations in ¶ 79 relate
17 to other parties, Skootle is without knowledge or information sufficient to form a belief as to the truth
18 of the allegations and therefore denies them.

19 80. To the extent any allegations in ¶ 80 relate to Skootle and James Kester, Skootle
20 denies all allegations and/or implications of wrongdoing. To the extent the allegations in ¶ 80 relate
21 to other parties, Skootle is without knowledge or information sufficient to form a belief as to the truth
22 of the allegations and therefore denies them.

23 81. Skootle denies any and all allegations of the complaint that it has not expressly
24 admitted or qualified.

25 **RESPONSE TO PRAYER FOR RELIEF**

26 Skootle denies that Twitter is entitled to any of the relief requested in its Prayer for Relief, or
27 any other relief.
28

1 **AFFIRMATIVE DEFENSES**

2 In addition to the defense described below, Skootle expressly reserves the right to allege
3 additional defenses as they become known during the course of discovery. In asserting any or all of
4 these defenses, Skootle does not concede that it bears the burden of establishing any fact or
5 proposition on any issue.

6 **AFFIRMATIVE DEFENSE 1**

7 82. FAILURE TO STATE A CLAIM – Skootle asserts that the complaint fails to state a
8 claim against Skootle upon which relief can be granted.

9 **AFFIRMATIVE DEFENSE 2**

10 83. NON-BREACHING USES – Skootle asserts that TweetAdder offers features that do
11 not breach the TOS.

12 **AFFIRMATIVE DEFENSE 3**

13 84. NON-BREACH – Skootle asserts it does not breach and has not breached (directly,
14 indirectly, contributorily, or by inducement) any contracts alleged in the complaint. In fact, Skootle
15 asserts that the TOS alleged in the complaint contains terms in addition to and different from the
16 terms of the TOS in place in 2009.

17 **AFFIRMATIVE DEFENSE 4**

18 85. ACCORD AND SATISFACTION – Skootle asserts that Twitter's claims, or parts
19 thereof, are barred by the doctrine of accord and satisfaction.

20 **AFFIRMATIVE DEFENSE 5**

21 86. PERFORMANCE – Skootle asserts that it discharged each and every obligation, if
22 any, which it may have owed to Twitter.

23 **AFFIRMATIVE DEFENSE 6**

24 87. SUBSTANTIAL COMPLIANCE – Skootle asserts that Twitter's claims against
25 Skootle are barred by the doctrine of substantial compliance.

26 **AFFIRMATIVE DEFENSE 7**

27 88. ECONOMIC LOSS RULE – Skootle asserts that Twitter's claims are barred by the
28 economic loss rule.

AFFIRMATIVE DEFENSE 8

89. JUST CAUSE – Defendant asserts that the actions taken of which Twitter complains were taken with just cause and were not in violation of any federal or state statute.

AFFIRMATIVE DEFENSE 9

90. LACHES – Defendant asserts that Twitter’s claims are barred by the doctrine of laches.

AFFIRMATIVE DEFENSE 10

91. ESTOPPEL – Skootle asserts that Twitter’s claims are barred by the doctrine of estoppel.

AFFIRMATIVE DEFENSE 11

92. FAILURE TO DO EQUITY – Skootle asserts that no relief may be obtained under the complaint by reason of Twitter’s failure to do equity in the matters alleged in the complaint.

AFFIRMATIVE DEFENSE 12

93. FAILURE TO MITIGATE – Skootle asserts that Twitter’s claims are barred for failure to mitigate damages.

AFFIRMATIVE DEFENSE 13

94. MERITLESS CLAIM(S) – Skootle asserts that Twitter’s complaint and the cause(s) of action alleged therein is frivolous and brought and maintained in bad faith and without reasonable cause, is totally and completely without merit, and was brought for the sole purpose of harassing Skootle and that Skootle is entitled to recover reasonable expenses, including attorneys’ fees, from Twitter and its counsel.

AFFIRMATIVE DEFENSE 14

95. RATIFICATION – Skootle asserts that it did not ratify or approve any wrongful conduct.

AFFIRMATIVE DEFENSE 15

96. WAIVER – Skootle asserts that Twitter’s claims are barred by the doctrine of waiver.

97. UNCLEAN HANDS - Skootle asserts that Twitter's claims are barred by the doctrine of unclean hands.

98. FIRST AMENDMENT – Skootle asserts that the actions taken by it or its customers are protected by the First Amendment.

Skootle hereby demands a trial by jury as to all issues so triable in this action.

COLT / WALLERSTEIN LLP

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